

Fuel Crisis Assistance Program

The Fuel Crisis Assistance Program assists low-income households with their urgent heating needs

Fuel Crisis Assistance Can Help Pay For:

Repair of your heating equipment

Replacement of heating equipment

Once per lifetime payment of primary heat source utility security deposit

emergency shelter for homeowners in a no-heat situation

As of January 2, 2006, the program also covers:

Purchase of primary home heating fuel

Payment of primary heat utility bill*

***(In Instances when a Cut Off Notice Exists)**

Remember ...

When Filing For Fuel Crisis Assistance:

You can mail or fax your application

Only 1 member of a household may apply

Applications must be signed to be valid

Note:

Help is Limited to a maximum amount for each type of help

Help is limited to a specific number of times it can be received

Applications and Assistance For Eligible Households Available From:

November 1, 2005 - March 15, 2006

Assistance Provided within 48 Hours of Application

664 - 7550 or 664 - 7517

Eligibility Requirements

Must be a resident of the City of Norfolk

Must have a heating expense

Monthly gross income must not exceed

Household Size	Maximum Income	Household Size	Maximum Income
1	\$1,037	8	\$3,509
2	\$1,390	9	\$3,863
3	\$1,744	10	\$4,216
4	\$2,097	11	\$4,569
5	\$2,450	12	\$4,922
6	\$2,803	13	\$5,275
7	\$3,156	14	\$5,628